

Training Programme Overview

Employees, at all levels of an organisation, constantly face challenges and threats where alternative courses of action need to be evaluated to find resolution. That is, they need to solve problems and make decisions. This training programme explores creative problem solving and decision-making techniques at all levels of the organisation.

Who should attend this training programme?

This training programme applies to anyone that needs the essential tools, techniques and strategies for solving problems and making the right decisions in a timely and efficient manner.

Programme Outcomes

By the end of this training programme, learners will be able to successfully:

- Make a management decision by applying problem solving and decision making processes.
- Explain the steps to be followed in solving problems and making decision with reference to an authentic workplace situation.
- Use creative and rational tools and techniques to solve a problem effectively and make a management decision.

Unit Standard Alignment

The Problem Solving training programme is aligned to the following specific outcome in the unit standard indicated below:

Identification Numbers: 14927

Title: Apply problem solving strategies.

NQF Level: 4

Credits: 4

Programme Requirement

It is assumed that learners accessing this unit standard are competent in:

- Communication and,
- Mathematical Literacy at NQF Level 3

Training Programme Delivery

Corporate training can be conducted on site at the clients' premises or at Nimico's training venue. Scheduling is flexible and will be done in accordance with the needs of the client. Public training will be conducted at Nimico's training venue.

Programme Assessment

The following learner and organisational assessments will be conducted to measure the success of this training programme:

- Pre-Training Assessment
- Post-Training Assessment
- Return on Investment Analysis (ROI)

Certification

Learners who successfully complete this programme will be awarded a Certificate of Competence in Problem Solving and Decision Making.

Accreditation

Nimico Training (Pty) Ltd has been awarded full accreditation by the Services SETA. Decision number: 0926.